In crisis? Call or text 988, or text HOME to 741741. Call 911 if you're in immediate danger.

Privacy Policy for Guardian AIngels LLC

Effective Date: April 1, 2026
Last Updated: April 1, 2026

At Guardian AIngels LLC ("we," "our," or "us"), we take your privacy seriously. We are committed to protecting your personal data and creating a space where you can express yourself privately and safely.

This Privacy Policy explains what information we collect, how we use it, and the choices you have. By using our services, you agree to the terms outlined below.

1. Who We Are

Guardian AIngels LLC provides an AI-powered journaling and support application designed to help individuals process grief and emotional experiences through guided, responsive conversations.

Our services are not medical care or therapy and are not a substitute for professional support.

Contact Information:
Email: support@guardianaingels.ai

2. What Data We Collect

We collect only the information necessary to provide and maintain our services.

2.1 Personal Information

- Name
- Email address
- Account credentials (encrypted password)

2.2 User Content

- Information you choose to share within the application, including journal entries, messages, and responses

This may include sensitive personal information, such as emotional experiences or grief-related reflections.

2.3 Technical and Usage Data

- IP address
- Device and browser type
- Usage activity (such as timestamps and feature interactions)
- Cookies and similar technologies (see Section 8)

2.4 Third-Party Login Data

If you sign in using Google, we receive:

- Name
- Email address

We do not have access to your Google password or other account data.

3. How We Use Your Data

We use your information to:

- Provide the Service – Deliver guided journaling and responsive interactions
- Authenticate Users – Manage accounts and login access
- Ensure Security – Detect and prevent fraud, abuse, or unauthorized access
- Comply with Legal Obligations

Maintaining the Service

We use limited technical and usage data (such as system performance metrics and error logs) to maintain and improve the functionality of the application.

We do not use your personal journal entries or conversations for product development, training, or analytics.

Your conversations are private by default. We do not read or monitor your entries.

We will only access or review your content if:

- You explicitly request support or provide permission, or
- It is necessary to maintain system security, prevent abuse, or comply with legal obligations

4. How Your Data Is Processed

Some of the content you provide is processed by third-party AI providers to generate responses within the application.

- This processing is limited to providing the service
- Your data is not used to train public AI models
- We do not sell your personal data

5. Legal Basis for Processing

Where applicable (including under GDPR), we rely on:

- Consent – For processing sensitive personal information you choose to share
- Legitimate Interests – To operate and secure our services
- Legal Obligations – To comply with applicable laws

6. Data Ownership and Control

You retain ownership of the content you create.

You have the right to:

- Access your data
- Update or correct your information
- Delete your data at any time

7. Data Retention and Deletion

You may delete your account and associated data at any time.

When you do:

- Your personal data and content are deleted from our active systems

We may retain limited information (such as your email address) solely to:

- Prevent abuse of free trials
- Comply with legal obligations

We retain data only for as long as necessary to provide the service and meet legal requirements.

8. Cookies and Tracking

We use cookies and similar technologies to:

- Maintain your session
- Improve functionality and performance
- Understand usage patterns

You can control cookie preferences through your browser settings.

9. How We Protect Your Data

We use industry-standard security measures, including:

- Encryption of data in transit using HTTPS
- Secure data storage through trusted infrastructure providers
- Access controls to limit access to sensitive data

While no system is completely secure, we take reasonable steps to protect your information.

10. Third-Party Services

We rely on trusted third-party providers (such as hosting, authentication, and AI processing services) to operate our platform.

These providers are only given access to the data necessary to perform their functions and are required to handle it securely.

11. Children's Privacy

Our services are not intended for children under 13.

If we become aware that personal data has been collected from a child under 13 without appropriate consent, we will delete it.

12. Your Rights

Depending on your location, you may have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- Request data portability

To exercise these rights, contact us at support@guardianaingels.ai.

13. Changes to This Policy

We may update this Privacy Policy from time to time.

If we make material changes, we will notify you through the application or via email.

14. Contact Us

If you have questions about this Privacy Policy or your data, please contact:

Guardian AIngels LLC
Email: support@guardianaingels.ai

Guardian AIngels is not a licensed psychologist or psychiatrist and should not be considered a substitute for professional mental health care. It is intended for use alongside traditional therapy and for educational and self-improvement purposes only. If you are experiencing a mental health crisis or need professional support, please seek help from a qualified healthcare provider.

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